

Carolina Nutrition Alliance (CNA) Orientation Meeting

PROJECT PURPOSE

Through CNA we want DSS to:

- ✓ Create an easier enrollment process for families.
- ✓ Enroll more eligible participants in the Food Stamp Program.
- ✓ Create a more efficient process to increase productivity with diminishing resources so that more eligible participants are enrolled in the Food Stamp Program.
- ✓ Have and display a positive attitude about giving Food Stamps.
- ✓ Focus on greater customer service in problem resolution
- ✓ Obtain more flexibility and capacity to adjust to fluctuating workload demands.
- ✓ Identify lessons learned in order to replicate the model elsewhere.
- ✓ Reinvest the benefits of project improvements within their counties.

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PROJECT PURPOSE

Through CNA we want Agape to:

- ✓ Increase access to the Food Stamp Program through the faith community.
- ✓ Create a sustainable model.
- ✓ Improve the capacity to link lower income families to services they need.
- ✓ Demonstrate for Washington, DC how faith organizations can extend government services to eligible families and individuals.
- ✓ Improve their knowledge of the services available within the DSS system in order to offer recommendations for improvements.
- ✓ Improve their knowledge of human service/social programs and the limitations/requirements.
- ✓ Become more instrumental in serving low income families and individuals in need of Food Stamps.
- ✓ Create communication mechanisms to reach diverse markets.
- ✓ Serve as a linkage/conduit for clients to communicate needs and affect changes.

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PROJECT PURPOSE

Through CNA we want SICF to:

- ✓ Improve access to the Food Stamp Program for low income individuals and families.
- ✓ Advance our knowledge in improving application/eligibility systems for the Food Stamp Program.
- ✓ Improve the overall image of the Food Stamp Program as an accepted means for obtaining a nutritionally adequate diet.
- ✓ Create a sustainable Process Improvement Model for the Food Stamp Program.
- ✓ Support the faith community in developing a sustainable model to link low income individuals and families with the services they need.